

# Discover the Hines Advantage

We are honored to be named a Kingsley Elite 5 winner, an accolade that highlights Hines as one of the top five commercial real estate companies. Kingsley, a respected leader in commercial real estate surveys, analyzes feedback from millions of tenants across the industry. This prestigious award recognizes Hines' commitment to delivering the highest standards of customer experience.

## What this means for you!

### Investors

Selecting the right management company is crucial for maximizing the value of your investment. Our Elite 5 recognition is a testament to our exceptional service and proven track record in tenant satisfaction. Partnering with us means investing in a company that excels in maintaining high occupancy rates and retention, ultimately enhancing the utilization and profitability of your assets.

### Lease Holders

Choosing the right office space is more than just finding the right location—it's about creating an environment where people want to be, supported by service you can rely on. Our Elite 5 award-winning management blends operational integrity with hospitality-focused service to deliver an exceptional workplace experience. By leasing space in a Hines managed building, you're not just leasing space; you're investing in a management company that creates environments designed to boost employee engagement, enhance your business performance, and support the achievement of your strategic goals.

Optimize your real estate investment.  
Partner with us and see why we're recognized as best in class.

## Hines Exceeds Competitors in Satisfaction

### MANAGEMENT - OVERALL SATISFACTION



# 96%

Compared to competitors average of **92%**

### MAINTENANCE - OVERALL SATISFACTION



# 95%

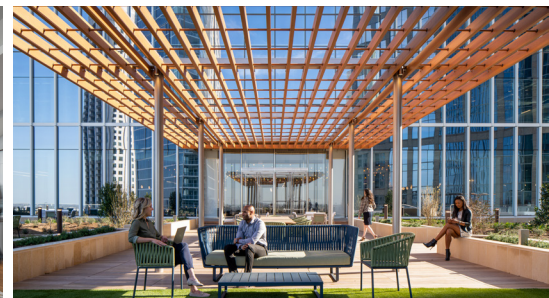
Compared to competitors average of **91%**

### OVERALL SATISFACTION



# 93%

Compared to competitors average of **87%**



Learn more about how we are redefining spaces that inspire and connect people.

# Hines